



## UPS Shipping Updates

### Changes Coming:

- **NEW** Opaque UPS Lab Paks. UPS lab paks will have a new look. Blue and Clear lab paks used for shipping *urine* samples will be replaced by Blue and Silver/Grey lab paks.  
  
Red and Clear lab paks used for shipping *blood* samples will be replaced by Red and Silver/Grey lab paks.  
  
You may continue using the clear bags until your supply is depleted.
- **NEW** Smart Labels – **coming in 2<sup>nd</sup> Quarter of 2010**  
The UPS shipping labels you will receive from MEDTOX in the 2<sup>nd</sup> quarter of 2010 will no longer have the orange Saturday deliver area. It is no longer necessary to have the Saturday delivery indication, since this is a standard procedure for MEDTOX samples.
- **NEW** ROW (*Returns on Web* electronic generated labels)  
Shipping labels generated on the MEDTOX/UPS shipping site (<http://medtox.upsrow.com>) will no longer require indicating Saturday delivery, since this is a standard procedure for MEDTOX samples. ROW can also now accommodate printing up to 5 unique labels at once for your added convenience.

### Reminders:

- **Blood and Urine Shipping**  
Under packaging requirements UN3373, the shipper is responsible for shipping the correct sample type in the correct lab pak and with the correct shipping supplies.
- **Paper / Carbon Air Shipping Documents (ASD)**  
If you are still using paper/carbon air shipping documents, please discontinue using these labels and contact MEDTOX to order the easier and customized *Smart Labels*. **DO NOT USE PAPER / CARBON SHIPPING DOCUMENTS.**
- **On-Call / Single Request Pickups**  
For On-Call / Single Request UPS Pickups, call 800-823-7459. **DO NOT CALL 800-PICK-UPS.** Service representatives at 800-823-7459 are familiar with MEDTOX specific shipping information.

Continue to check [www.medtox.com](http://www.medtox.com) for UPS shipping updates.