



MEDTOX Laboratories, Inc. MyMEDTOX Matters

Introducing the First Edition of MyMEDTOX Matters

MyMEDTOX Matters



First Edition

We are pleased to present the first MyMEDTOX Matters, a new quarterly newsletter focusing on the latest services and technologies at MEDTOX. Our goal at MEDTOX has always been to provide our clients with the highest level of service in the industry and MyMEDTOX Matters will be another way to keep you informed and up-to-date on what is new at MEDTOX and in the industry. We are excited to provide this new service and welcome any feedback.

To continue receiving MyMEDTOX Matters, you must "Subscribe" at the bottom of this newsletter.

eChain

MEDTOX has created the easiest way to schedule a drug test collection and allow employers to track their applicant and employee's test status from beginning to end. This innovative system is called eChain®. The MEDTOX eChain system is an online tool designed to streamline the entire drug test collection process for both employers and collectors. eChain allows employers to schedule their applicant or employee's drug test collection, set an expiration date for the collection if desired and track the entire process until the test result is reported. eChain can even be used to schedule and track DOT/Regulated employees.

Benefits to Clients:

- Provides a completely paperless option by which to manage your drug testing program
- Eliminating the need to order Non-Regulated COC forms
- Client can monitor employees testing progress online
- Allows clients to establish an expiration date for scheduled test. Clients receive a notification if employee doesn't go in for testing
- Donor Pass provides employees with location of collection site and time frame the testing needs to be completed
- Improved accuracy at the collection site increases the speed of obtaining test results
- Links to QuikResults Electronic results reporting

Benefits to Clinics/Collection Sites:

- Eliminates the need to store non-Regulated paper chain of custody forms for each individual client you collect for at your facility
- Web-based application is easy to get started with and use
- Wizard based system eliminates the potential for collector errors by ensuring all data is complete and accurate
- Stores copies of all completed non-Regulated chains online for easy retrieval and record keeping
- Clients receive a notification if employee doesn't go in for testing
- Increased business opportunities for your facility from MEDTOX and your own clients

The MEDTOX network of eChain collection sites is continually growing as we transition our new and current clients to this more effective and efficient way of managing their drug testing programs.

For more information on the MEDTOX eChain system please contact your team account representative or the MEDTOX eChain department at 888-324-2468 or echain@medtox.com

View the MEDTOX eChain Training Videos:

[Order Test Video](#)

[Collection Video](#)

MyMEDTOX

MyMEDTOX at www.medtox.com is new and improved, providing online tools to quickly and easily access account and result information.

- **MyAccount**
 - **Clients** – view account information including your established test codes, view MyMEDTOX access levels for all your company contacts, a current collection site list, and request updates online
 - **Collection Sites** – view a list of the companies you currently provide services for along with billing details for each company, view the details MEDTOX has posted about your facility such as location detail, hours of operation, services provided and fees and request updates online
- **eChain** – an online, auto-guided, step-by-step method of performing Non-DOT urine drug screen collections.
- **QuikResults** – track the status of requested tests, view current test results and archived test results online
- **QuikSupplies** – order MEDTOX supplies online

To establish a MyMEDTOX account and take advantage of these online tools and applications, please contact the account setup department at mymedtox@medtox.com, or 800-832-3244.

Did You Know

- Did you know to schedule an on-call UPS pickup, call 800-823-7459? To schedule the on-call pickup online, follow these instructions: [Online Instructions](#)

- Did you know MEDTOX is a full service clinical laboratory and can assist you and your clients with any of your toxicology, MDL, wellness, or other medical laboratory needs? Contact your MEDTOX representative for more details.

Feedback

We'd love to hear from you. Please send any comments to: news@medtox.com
We welcome any remarks, feedback or suggestions that you may have. Please forward this letter to a friend or business associate who may be interested as well. [Click Here To Subscribe](#) [Unsubscribe](#)

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