LabCorp and MedTox, a member of the LabCorp Specialty Testing Group, recognize the unique needs of medical drug monitoring customers. For this reason, two direct phone lines are available to provide support as well as technical or medical consultation.

Medical Drug Monitoring Support Line: 877-474-5767

Use for: Test menu inquiries, add-on or test change requests, result status. Phone lines are staffed Monday- Friday 7am-5pm CST

Physician Reference Phone Line: 866-593-0157

Use for: Results interpretation and technical discussion of patient-specific ToxASSURE® results. Phone lines are staffed Monday-Friday 7:00am-8:00pm and Saturday & Sunday 8:00am-5:00pm

If you have any questions or comments about the use of the Medical Drug Monitoring direct access phone lines, please contact your LabCorp representative.

Thank you for your business.

